### Facts

**What does Allegacy do with your personal information?**

**Why?**

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

**What?**

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number
- Account balances
- Transaction or loss history
- Credit scores
- Purchase history
- Credit card or other debt

When you are *no longer* a member, we continue to share your information as described in this notice.

**How?**

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Allegacy chooses to share; and whether you can limit this sharing.

<table>
<thead>
<tr>
<th>Reasons we can share your personal information</th>
<th>Does Allegacy share?</th>
<th>Can you limit this sharing?</th>
</tr>
</thead>
<tbody>
<tr>
<td>For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>For our marketing purposes - to offer our products and services to you</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>For joint marketing with other financial companies</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>For our affiliates' everyday business purposes - information about your transactions and experiences</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>For our affiliates' everyday business purposes - information about your creditworthiness</td>
<td>No</td>
<td>We don't share</td>
</tr>
<tr>
<td>For our affiliates to market to you</td>
<td>No</td>
<td>We don't share</td>
</tr>
<tr>
<td>For nonaffiliates to market to you</td>
<td>No</td>
<td>We don't share</td>
</tr>
</tbody>
</table>

**To limit our sharing**

- Call 336-774-3400/800-782-4670 – our menu will prompt you through your choice(s) or
- Talk to your financial advisor or visit a financial center

**Please note:**

If you are a *new* member, we can begin sharing your information thirty (30) days from the date we sent this notice. When you are *no longer* our member, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

**Questions?**

Call 336-774-3400/800-782-4670 or go to www.allegacy.org
### Who We Are

**Who is providing this notice?**
Allegacy means Allegacy Federal Credit Union.

### What We Do

#### How does Allegacy protect my personal information?
To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

We also maintain other physical, electronic and procedural safeguards to protect this information and we limit access to information to those for whom access is appropriate.

#### How does Allegacy collect my personal information?
We collect your personal information, for example, when you
- Open an account
- Apply for a loan
- Use your credit or debit card

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

#### Why can't I limit all sharing?
Federal law gives you the right to limit only
- sharing for affiliates' everyday business purposes - information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.

#### What happens when I limit sharing for an account I hold jointly with someone else?
Your choices will apply to everyone on your account unless you tell us otherwise.

### Definitions

#### Affiliates
Companies related by common ownership or control. They can be financial and non-financial companies.
- *Our affiliates include:*
  - Financial companies such as: Allegacy Investment Group*, Allegacy Services, LLC, and Allegacy Benefits, LLC
  - Nonfinancial companies such as: WellQ, LLC

#### Nonaffiliates
Companies not related by common ownership or control. They can be financial and non-financial companies.
- *Allegacy does not share with nonaffiliates so they can market to you.*

#### Joint Marketing
A formal agreement between nonaffiliated financial companies that together market financial products or services to you.
- *Our joint marketing partners include credit card companies and insurance companies*
<table>
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<th>Other Important Information</th>
</tr>
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<tr>
<td>You may have other privacy protections under some state laws. We will comply with applicable state laws as to information about you.</td>
</tr>
</tbody>
</table>

**For Alaska, Illinois, Maryland and North Dakota Members.** We will not share personal information with nonaffiliates either for them to market to you or for joint marketing - without your authorization.

**For California Members.** Accounts with California addresses will be treated as if you opted out of joint marketing agreements. Therefore, we will not share personal information with nonaffiliates either for them to market to you or for joint marketing - without your authorization. We will also limit our sharing of personal information about you with our affiliates to comply with all California privacy laws that apply to us.

**For Massachusetts, Mississippi and New Jersey Members.** We will not share personal information from deposit or share relationships with nonaffiliates either for them to market to you or for joint marketing - without your authorization.

**For Vermont.** We automatically treat members with a Vermont mailing address as having limited sharing with our affiliates.

**Call Monitoring and Recording.** If you communicate with us by telephone, we may record and retain the call.

*Non-deposit investment products and services are offered through CUSO Financial Services, L.P. (“CFS”), a registered broker-dealer (Member FINRA/SIPC) and Registered Investment Advisor. Products offered through CFS: are not NCUA/NCUSIF or otherwise federally insured, are not guarantees or obligations of the credit union and may involve investment risk including possible loss of principal. Investment Representatives are registered through CFS. Allegacy Federal Credit Union has contracted with CFS to make non-deposit investment products and services available to credit union members.*